



## The future we seek is

a world in which people living with mental illness are valued and treated as equals.

## We will achieve this by

listening to the voice of lived experience and creating a thriving organisation that makes a positive difference for the people we support.

## We ASPIRE to be

- an inclusive community, supporting and connecting people,
- influential and trusted, and
- innovative through our purpose-driven approach.

# STRATEGIC PLAN

## Our Purpose-Driven Future

# 2022-2024

### Our Six Strategic Priorities

#### The People We Support

##### 1 Excellence in Supporting People

We will continue to evolve recovery and trauma informed practices, underpinned by Recovery 2gether, our purpose-driven approach, **so that:**

- the people we support achieve meaningful recovery (experiences),
- we measure our successes and impact, and
- we are recognised as leader for new ways of working in our sector and across Australia.

##### 2 Digital Choices

We will enhance digital skills and accessibility in our community, and provide options on how to engage with us, **so that:**

- people we support can choose digital and face to face options,
- we continue to enhance the ways in which we keep people informed and provide insights, and
- we provide learning opportunities to improve digital skills.

#### Our Community

##### 3 Connecting Through Lived Experience

We will continue to inform and educate, to advocate for the needs of our communities and members, and to provide a place for people to connect, **so that:**

- we drive change through lived experience leadership,
- we amplify the voices, perspectives and experiences of people living with mental health challenges and their carers, and
- we are sought out by decision makers for our expertise.

##### 4 Enhancing Our Community

We will develop innovative services and fund research to improve the experiences and recovery of people living with mental health challenges and their carers, **so that:**

- we identify, test and rollout new ideas,
- we expand the impact of One Door's Research Trust Fund, and
- the people we support recommend us for our ways of work.

#### Our Team

##### 5 Sustainable Growth

We will proactively grow our organisation to increase the breadth and the depth of our impact, and improve access to services for the people we support, **so that:**

- we increase the supports we provide,
- we partner with organisations that augment our strengths, and
- we continue to be financially sustainable into the future.

##### 6 A Great Place to Work

We will continue to create a work environment that supports our staff, using self-organising and managed teams, **so that:**

- our teams are enabled to do their best,
- our operations are more efficient, and
- our people feel proud to work with us.

### Our ASPIRE values underpin everything we do

**A**chieve more together

**S**ense of belonging

**P**roceed with purpose

**I**mpact through integrity

**R**e-imagining the possible

**E**mpowering our community